

# Instructions for updating QVMP2C-1011 firmware (Version 9)

**WARNING:** Do NOT do this update UNLESS instructed to do so by QVidium Tech Support.

**IMPORTANT:** Before installing firmware, stop the encoder, decoder and codec video from the WEB and reboot the system so that the system is in a steady state.

Commands that you enter from the # prompt are in the following font:

Command Font

## Procedure:

1. Telnet to the QVMP2C-1011 system.
2. Get installation file from the QVidium server.

```
/qvidium/wget -O - http://69.5.14.25/codec/webinstall > webinstall
```

3. Run the install script.

```
sh webinstall
```

The script takes about 75 seconds to complete. The “Doing copy” part of the script takes about 25 seconds. **The entire script needs to complete, otherwise your system will not start when rebooted.**

You should see the following messages if the firmware transferred and installed successfully:

```
Downloading firmware...
qvmp2c-070304004: OK
Erasing flash...
Erasing 64 Kibyte @ 2c0000 -- 97 % complete.
Doing copy...
Copy SUCCEEDED!
```

4. Reboot the system.

```
reboot
```